

Dear Valued Customer,

We have important news to share with you. In an effort to better serve you and to accommodate our rapidly growing customer base, we are in the process of moving to a more robust web server.

What does it mean for you?

The main driving force behind this move is the desire to offer our customers a smoother online experience. Below are just a few of the new online capabilities you will soon enjoy:

- The ability to update your account information
- The ability to upgrade/downgrade your membership
- The ability to view your current orders and change/update your queue
- The ability to write and share game reviews

You should also experience a twofold speed increase. We have managed to make this move and share these improvements at no added cost to you, our valued customer.

What next?

We expect to make this transition the first week in December. We are committed to ensuring a seamless transition for you and do not foresee any interruption of service.

We do ask that you Log In to your account (www.boardgameexchange.com) starting December 5th to ensure your account has been successfully transferred. You will soon be receiving a follow up email with Log In and password information. If you have any questions about this news, please contact customer support at service@boardgameexchange.com.

Thank you for your support during this transition.

Sincerely,

David Muta

President, Board Game Exchange

